

**Deborah.Easterling**

238655

**From:** Deborah.Easterling  
**Sent:** Monday, August 27, 2012 3:11 PM  
**To:** 'Chuck Butterworth'  
**Subject:** RE: Protest Letter: Docket 2012-177-WS

Dear Mr. Butterworth,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

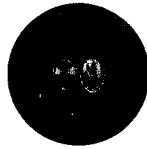
Deborah Easterling  
Administrative Assistant

**From:** Chuck Butterworth [<mailto:chuck@butterworth.net>]  
**Sent:** Sunday, August 26, 2012 11:01 AM  
**To:** PSC\_Contact  
**Cc:** Linda Stevenson Water Citizen Advisory Council  
**Subject:** Fw: Protest Letter: Docket 2012-177-WS

Please find attached protest letter.

Chuck Butterworth  
Helen Adams Realty  
Ecobroker Certified  
Licensed in North/South Carolina  
Cell: 704.968.0686  
[chuck@butterworth.net](mailto:chuck@butterworth.net)

PSC CC  
MAIL / DMS



\* Required Fields

Letter of Protest  
in Docket 2012 - 177 - ws

Print

Email

Date: \* August 26, 2012

**Protestant Information:**

Name \* Charles Butterworth

Mailing Address \* 3032 Point Clear Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 7049680686

E-mail chuck@butterworth.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Another increase? Really? I have lived in Tega Cay for 13 years and have seen a much greater increase in my water/sewer rate than any of my other three utilities. Gas has always been great. Duke Power has made improvements in their service and outages are practically non-existent. Comporium has made vast improvements in their internet, phone and cable tv operation and it is hugely different and more reliable than a few years ago. Now Tega Cay Water Service wants yet another increase? For what? I, as most residence in old Tega Cay, must have a water filter to remove the smell and sediment and who know what else from my water supply. I have had to change out one toilet and am going to change another as a result of the black build up that forms at the water line, despite weekly cleanings. It has been a joke to watch TCWS work on repairing, certainly not improving, the pump station at the end of Point Clear. They may say they have improved it, but walk down and take a deep breath...nauseating. Response on spills is slow. Every time they want an increase in rates they say it is to improve the system. BS! It is no better today than it was 13 years ago. If the Commission allows another increase they are complicit in the TCWS fraud being perpetuated on the residents of Tega Cay. Get a backbone. Tell TCWS to prove vast improvements in the system and water quality and then you may, down the road, approve a deserved rather than requested rate increase.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

No.